

Cepsa Renews Quality Certification For San Roque Energy Park Maritime Terminal

- **It is a standard that the Spanish Port Authority uses to put the spotlight on organizations that voluntarily contribute to improving port services.**

Cepsa has renewed its certification for the San Roque Energy Park (PESR) maritime terminal in accordance with the *Service Quality for Bulk Solid and Liquid Cargo Traffic* standard from the Spanish Port Authority, having successfully completed the annual audit conducted by external verification entity AENOR.

This is a voluntary certificate that validates the quality of maritime concession service provision from various perspectives: adequacy of facilities and infrastructure, resource management, operational safety, merchandise services, including billing and productivity, and customer service. This standard, which has been renewed for ten consecutive years, validates the quality of port terminal concessionaires and service providers in ports of general interest.

In this annual evaluation, conducted by AENOR over two working days with participation from seven internal speakers from different Cepsa divisions, all activity-related aspects on the dock and the single buoy mooring were address from the point of view of operations, safety and prevention measures, customer service and facility maintenance.

The head of Cepsa's Maritime Terminals, José Manuel Fernández-Sabugo, emphasizes that "the renewal of this certification only highlights Cepsa's firm commitment to making the company's operations in the Bay of Algeciras sustainable and its firm commitment to continuous improvement and quality of services".

Throughout the year, Cepsa submits the main aspects that govern its activity—safety, sustainability, quality and energy efficiency—to various internal and external audits across its facilities that accredit the excellence of its management and production processes.



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sector. Cepsa has 90 years of experience and a team of close to 10,000 employees, who combine technical excellence with adaptability. Cepsa operates on five continents.

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